



# ZACH'S PET SERVICES TRAINING CONTRACT

**Customer Info:**

Name: \_\_\_\_\_ Cell Phone #: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Emergency Contact Name: \_\_\_\_\_ Emergency Contact #: \_\_\_\_\_

**Pet(s) Info:**

Pet(s) Name: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Age or D.O.B: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Breed: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Sex (please circle): Neutered Male    Male    Spayed Female    Female

**Training Program:**

Puppy Group Class: \_\_\_\_\_ Adult Group Class: \_\_\_\_\_ Day Training (Basics): \_\_\_\_\_ Day Training (Advanced): \_\_\_\_\_

Private Lesson (One Hour): \_\_\_\_\_ Private Lesson (Six- One Hour Lessons): \_\_\_\_\_ Board and Train: \_\_\_\_\_

**Socialization:**

Yes, my dog has been with others and has done well. \_\_\_\_\_

No, my dog does not get along with others. \_\_\_\_\_

My dog has never been with another dog. \_\_\_\_\_

**Training Expectations:**

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Payment Total: \$ \_\_\_\_\_

Payment Collected: \$ \_\_\_\_\_ Date: \_\_\_\_\_

Remaining Balance: \$ \_\_\_\_\_ Date Collected: \_\_\_\_\_

**ZPS Initial Contractual Agreement:**

Zach's Pet Services, LLC agrees to exercise reasonable care while housing and handling their clients, and to keep the kennel premises sanitary and properly enclosed. The animal is to be fed as per agreement, and to be housed in clean, safe quarters. All animals are boarded, groomed, trained, or otherwise cared for by our staff without liability on our part for loss or damage from disease including illness, kennel cough, death, running away, theft, fire, injury to persons, other animals, or other unavoidable causes, due diligence and care having been exercised. The animal is not to be taken off the premises except for transportation between hospital and kennel if requested (\$25.00 transportation charge) or otherwise agreed upon by Zach's Pet Services' staff member and pet owner. If the animal shall become seriously ill, ZPS shall have the right to seek any veterinary services within our discretion and judgment. All animals must be current on vaccines. Canines must be current on Rabies, DHLPPC, and Bordetella. If vaccines have expired, they must be administered at least seven days prior to entering the facility. Owner of animal must provide proof of vaccinations prior to leaving pets in our care. All pets must be flea ridden prior to entering kennels. We will administer flea treatment at pet owner's expense, if ZPS locates fleas on pets in their care. All pets MUST arrive and depart to and from ZPS on a leash, or in a carrier.

If animal is not picked up on date specified, the price will double each day thereafter unless notified in advance by animal's owner. Total bill shall be paid promptly before animal is released. Any animal not picked up 10 days after said date shall then become legal property of Zach's Pet Services, LLC. ZPS will be closed to the public on all holidays.

ZPS will bill for each day of the boarding and train reservation reserved unless customer gives at least a 24-hour notice of any drop-off/pick-up adjustments. All board and train clients will need to be dropped off and picked up during our open hours only, unless otherwise discussed with Zach's Pet Services' staff member. If customer no call/no shows to an appointment or a reservation, ZPS will send a payment link for the following penalty fee of \$25. If link is not paid, the customer may not make a new appointment or reservation with ZPS until it is paid in full.

**ZPS Training Contractual Agreement:**

You, the customer, acknowledge that you have enrolled your pet(s) into a ZPS training program with Sarah Powell.

By signing, you acknowledge that you have been informed by ZPS and Sarah, that there is always inherent risk of injury involved when working with animals, especially animals with behavioral issues. You acknowledge that pets undergoing training can be difficult to control and that pets will not be always under control; thus, resulting in the possibility of injury to Sarah, other ZPS staff, and or other pets or individuals on the property for which ZPS will not accept liability for. Additionally, you understand and have been informed of the risk and concerns regarding your pet in training. You have been given the full opportunity to discuss all your questions and concerns you as the pet owner has as well. You have also made all inquiries and investigations to your satisfaction related to such risks, including, but not limited to, an examination of the training area (if applicable). You, as the pet owner have disclosed all history of your pet's behavior to allow for a safe environment to all by standards of ZPS. This would include any past biting, attacking or key information to the past behavior of your animal. This will aid in the best training results for you and your pet.

I hereby accept and assume, without reservation, all risks associated with my participation in the services marked above, including, but not limited to the risks of all injuries to all stated previously.

As lawful consideration for participating in any training services, you, any heirs, executors, administrators, legal representatives, successors and assigns (the "Releasing Party"), hereby waive, release, discharge and agree not to sue and to indemnify, defend and hold harmless Zach's Pet Services, LLC, Sarah Powell (the "Released Party"), from any and all injuries, losses, claims and damages to any person or persons of any nature whatsoever, including claims arising from the Released Party's own negligence, and all costs associated therewith, including attorney's fees, court costs and consultant fees, arising from my participation in the Services.

This Waiver of Liability & Informed Consent Release shall be legally binding on the Releasing Party. Should the Releasing Party assert a claim to the contrary to what has been agreed to in this Waiver of Liability and

Informed Consent Release, the claiming party shall be liable for all expenses (including attorney's fees, court costs and consultant fees) incurred by both the Releasing Party and the Released Party. No waiver or modification of any provision herein shall be valid unless expressly agreed to in writing by both the Released Party and the Releasing Party.

**Photography Release:**

I hereby consent to my dog being the subject of photographs and/or audiovisual recording for the use of still photographs, transparencies, motion pictures, television, video, similar media and or advertisements. I hereby release Zach's Pet Services and staff from all claims for damages for libel, slander, invasion of privacy or any other claim based on the use of the above-described material(s).

**Payment Agreement & Pick-Up:**

You hereby agree that payment for any training services is due the same date as the beginning of Services, except for our "Board and Train" and "Day Training" programs, where half of the expenses are due at drop-off and the remaining half of expenses are due at final pick-up. The acceptable methods of payment are cash, personal check, or credit card.

There will be **NO REFUNDS** for dissatisfaction in training results - training results are NOT guaranteed. A failure to maintain training on the Releasing Party's personal time is not the responsibility of the Released Party and will not be terms for a refund of training services. If Sarah and Zach's Pet Services cannot give adequate service, they will recommend another alternative resulting in payments being prorated according to the training that was provided.

**Schedule Agreement:**

For training services that are private (trainer, owner, and pet(s) only), there is to be no rescheduling of appointments unless either party is ill or has personal emergencies. Failure to stay on schedule will result in a cancellation of all future appointments with **NO REFUND**. The Released Party reserves the right to discontinue Services with any client, for any reason.

**Training Methods:**

Training is customizable to each individual owner and their dog, primarily focusing on Positive Reinforcement. As the Releasing Party, you must acknowledge that there are a broad selection of tools and methods available that may be used with your dog, though does not necessarily mean they will be used. Corrections are part of our training programs; these include a verbal correction, collar/leash correction, two-finger poke, water bottle spray. Possible tools that may be used but will be discussed with the Owner prior to using are, slip leads, e-collar, prong, flat buckle/snap leash, and long-line, all depending on the dog in question.

Every provision herein is intended to be severable. If any one or more of the provisions herein is found to be unenforceable or invalid, that shall not affect the other terms and provisions hereof, which shall remain binding and enforceable.

As owner of said animal(s), I hereby have read and agree to the terms and conditions stated above.

Owner (Signature): \_\_\_\_\_

Owner (Print): \_\_\_\_\_ Date: \_\_\_\_\_

Sarah Powell: \_\_\_\_\_